



Terms & conditions

Please read the following terms & conditions carefully before returning the completed & signed booking form, by doing so you accept these terms and conditions on behalf of your self and your party.

Website and brochure accuracy

The information provided on our website and in our brochure is deemed to be truthful and correct at the time of writing. Photographs of rooms represent the type of accommodation and not all rooms will be the same shape, size or style.

Booking

Once your booking has been made either by email or phone it is your responsibility to forward the relevant payment immediately in order to confirm your reservation.

When deposits or balances have been received you will be forwarded an acknowledgement and /or a holiday confirmation and invoice. It is important that you check these to ensure they are correct. Discrepancies must be brought to our attention within 7 days. Items not mention on your invoice/confirmation will not be supplied.

Payment

Deposits of £100 per person or 30% for the self-catered properties are due at the time of booking and in order to confirm your reservation.

The holiday balance is due 10 weeks prior to arrival. Please note we do not issue balance reminders, it is your responsibility to forward the required balance at the correct time.

If we do not receive your balance payment at the date required, we have the right to cancel your booking and retain the deposits paid.

Payments can be made by bank transfer, (preferable), cheque or via PayPal with a credit card (2.5% charge applies).

Cancellations

Cancellations must be made in writing and will result in the following charges;

More than 42 days; loss of deposit

42 – 29 days; 40%

28 – 15 days; 60%

14 to day of departure; 100%

If you have received discounts for full chalet/room occupancy a cancellation may affect this entitlement; you and/or your group may be asked to make up the difference in cost.

In the unlikely event we need to cancel your holiday all payment will be refunded.

If we need to make any changes prior to your arrival, we will notify you as soon as known if they may affect your holiday.

Prices

We reserve the right to change the price of unsold holidays at any time. Always check the price of your holiday at the time of booking.

Insurance

It is imperative you are covered by relevant winter sports insurance; no liability will be accepted by Ski3V Ltd for clients travelling without adequate insurance.

Personal items

You must be responsible for all personal items, baggage, and ski equipment, hired or personal.

In the event of loss or theft you should obtain a police report.

Ski & boot hire

We can hire skis & boots and are happy to advise on requirements and suitability.

We will make the fittings and settings based on our expertise and your information regarding ski ability, weight, and fitness level and in accordance with manufacturers guidelines.

We suggest you do not alter any of the settings made by us, should you make any alterations they are at your own risk.

We can take no responsibility for ski accidents.

Transfers

If airport /station transfers are included in your holiday we do not accept responsibility for delays over 90 minutes or cancelled transfers caused by your flight /train. We will, however, endeavour to provide the transfer but any added costs as a result will be paid by you.

We do not accept responsibility for missed flight/trains should the home bound transfer be delayed by any problems out of our control.

In the event of a third party being contracted for your transfer Ski3V Ltd do not accept any responsibility for their actions and you accept that you are travelling under the terms and conditions of the contracted carrier.

Skiing with Ski3V Ltd

It is the responsibility of you and your group to judge the suitability of the areas you ski in. We do not accept any liability should you or any member of your party be injured skiing in an area recommended by or accompanied by any representative of Ski3V Ltd.

Extra services

Any additional services such as tuition, lift passes, excursions etc are booked through us and in good faith with the provider, however, Ski 3V Ltd cannot be held responsible for any omissions, disputes or failures by that company.

Accommodation

All our accommodations either belong to us or friends of ours and guests undertake not to damage or misuse these properties. If we feel that a charge should be made for any such damage or mistreatment then we shall seek to recover this from the relevant party.

Lynda Gillies

Ski 3V Ltd